



NORTH COAST IMPORTS, INC.

[www.northcoastimports.net](http://www.northcoastimports.net)

Congratulations! You are the new proud owner of a Morbier clock from Germany. These timepieces are constructed much the same way as they have been hundreds of years ago. For this reason, much of the technology involved is no longer completely familiar to our Twenty-First Century lives. If you have any trouble with your new clock, call your dealer immediately. You should be able to find their contact information on your receipt. Please also be sure to visit our website for in-depth assistance. Click on the "Instructions" tab for all kinds of helpful articles including videos, pictures, and sound bytes. For added information on your clock and all kinds of clocks be sure to also visit [www.GermanClocks.org](http://www.GermanClocks.org)

Please read the instructions completely to avoid any problems.

1. After removing the clock from the box, unpack each of the items carefully. For now, leave the chains on the bottom of the clock wrapped. Be sure to unwrap each of the other paper bundles as there may be tiny pieces inside.
2. Carefully remove the back of the clock and remove any packing material, including the rubber band and foam from the bell.
3. Hang the clock on the wall. It is best to find a stud to support the weight. Drive a good sized screw in at an angle. To get the full week out of a single wind, hang the clock about 7 feet from the floor. How high you hang the clock determines how long it will run on a single wind.
4. Untie the wire at the bottom of the clock and remove the wrapping and wire from the chains (figure 8 & 9) The chains should fall free to the floor. Do not turn the clock upside down after removing this wrapping. See that the chain is free of knots and hanging freely.
5. Hang the heavy weights on the hooks and the pendulum on the pendulum leader hanging through the slot. The clock may start to strike. It will adjust itself after the first hour and call the correct hour after that.

#### **To set the clock:**

Turn the larger (minute hand) backwards until the clock shows the correct time. Do not move the smaller (hour hand). After the first hour the bell should mark the correct time. If you move the minute hand clockwise you must wait each time for it to finish its striking before you continue. After setting the clock's hands make sure the shut-off switch is to the ON position.

#### **To wind the clock:**

Turn the crank slowly until the weight is all the way in the up position. **IMPORTANT**: Do not help the weight up by touching it or lifting it.

#### **To regulate the time:**

If the clock is running fast, gently unscrew the nut at the bottom of the pendulum so that the brass part moves downwards. **LOWER IS SLOWER.**

If the clock is running slowly, gently tighten this screw so that the center of gravity moves upwards.

#### **If you have any problems:**

**Call the store where you purchased the clock.** Many problems can be solved over the phone. Otherwise they can direct to where and how to send for a repair or replacement. We have a two year guarantee on our clocks and all claims are handled through dealer from whom you purchased the clock.

## Most Common Errors when installing a pendulum clock

- Always hang the clock on a sturdy nail or screw put into a stud (preferably) at an angle. This should avoid the “falling off the wall” problem. **Do not use a picture hook.**
- Hang the clock so the back of the clock is flush against the wall.
- **Don’t level with your eyes.** Don’t use a level. You must listen for an even tick tock sound. This will prevent the clock from stopping.
- If the clock does not cuckoo, check to make sure the wire is completely free of the door. Clips are off bellows and rubber bands and Styrofoam is removed from the interior of the clock. (not all clocks have rubber bands or Styrofoam). Also be sure the “silent” lever is in the correct position.
- **NEVER** pull the weights or help them by lifting them when pulling the chains up. In other words—**DO NOT TOUCH** the weights while winding the clock. Pressure must always be on the weighted rope to keep it on the sprocket.
- Whatever the problem, if something doesn’t seem to be working properly, **DO NOT USE FORCE!** Reread the instructions or call the store where you purchased the clock.